

Exclusive SAVINGS

From Your Local DIRECTV Technician

¡Español!

Su tecnico de DIRECTV le ofrece grandes ofertas exclusivas.
Encuentre descuentos y ofertas exclusivas adentro.
Tenemos agentes de habla hispana esperando su llamada.

Refer a friend
and *get*



See page 7 for details on the
Refer-a-Friend program

Refer up to 10 friends per year and enjoy up to
\$1000 of savings, exclusively from your
local DIRECTV technician!

PROMO CODE:

*Use this Promo Code
to activate these deals!*



Multiband

A Goodman Networks Company

DRIVEN BY PERFORMANCE®



Challenging and Rewarding **Career Opportunities** Now Available



Entry-Level Installation Technician

Multiband is currently recruiting Entry-Level Installation Technicians. The commitment is full-time and is an ideal opportunity for candidates who enjoy a challenging job working with Technological equipment while providing excellent customer service to a variety of people.

Minimum Qualifications: Must have a High School Diploma or GED and be at least 21 years old.

Earn competitive pay while working for a corporation that values our team and is committed to helping associates advance within the company.

Benefits:

- Competitive Pay and Incentives
- Medical, Dental & Vision Insurance
- Dependent coverage available
- Short-term disability
- Paid Time Off (PTO)
- 401K
- Advancement opportunities
- Paid comprehensive training
- Company Vehicles Provided
- Company perks, including employee discounts and more!

Does this sound like the opportunity for you?

For more information or to apply, visit our website at

jobs.multibandusa.com or call our

Recruiting Department at **1-866-512-5220**.

DIRECTV Quick Reference Channel Guide

A listing of the most popular channels in each package. For a comprehensive list, press the Guide button on your remote.

SELECT™	CHOICE™	ULTIMATE
ENTERTAINMENT	XTRA	PREMIER™

Local channels (Where available ¹)	2-69					
3net 3D	107					
A&E HD	265	•	•	•	•	•
ABC Family HD	311	•	•	•	•	•
Al Jazeera America HD	347			•	•	•
AMC HD	254			•	•	•
Animal Planet HD	282	•	•	•	•	•
AUDIENCE™ HD	239	•	•	•	•	•
AXS TV HD	340	•	•	•	•	•
BabyFirstTV ¹	293	•	•			•
BBC America HD	264	•	•	•	•	•
BET HD	329	•	•	•	•	•
bio HD	266					•
Bloomberg TV HD	353	•	•	•	•	•
Boomerang	298					•
Bravo HD	237	•	•	•	•	•
BTN HD	610					•
BYU TV	374	•	•	•	•	•
Cartoon Network East HD , West	296, 297	•	•	•	•	•
Centric	330				•	•
Chiller	257					•
Christian Television Network (CTN)	376	•	•	•	•	•
Church Channel	371	•	•	•	•	•
Cloo	308					•
CNBC HD	355	•	•	•	•	•
CNBC World	357			•	•	•
CNN HD	202	•	•	•	•	•
Comedy Central HD	249	•	•	•	•	•
Cooking Channel HD	232			•	•	•
Country Music Television (CMT) HD	327	•	•	•	•	•
C-Span, C-Span2	350, 351	•	•	•	•	•

Earn **\$100** for you

and \$100 for your friend!

See page 7 for details on the Refer-a-Friend program

Save \$100 on your bill.

See page 7 for details on the Refer-a-Friend program

Daystar	369	•	•	•	•	•	•
Destination America HD	286						
Discovery Channel HD	278	•	•	•	•	•	•
Discovery Fit & Health	261						
Disney Channel East HD , West	290, 291	•	•	•	•	•	•
Disney Junior Channel HD	289	•	•	•	•	•	•
Disney XD HD	292	•	•	•	•	•	•
DIY Network HD	230						
E! Entertainment HD	236	•	•	•	•	•	•
Enlace ³	448	•	•	•	•	•	•
ESPN HD , ESPN2 HD	206, 209		•	•	•	•	•
ESPNEWS HD	207			•	•	•	•
ESPNU HD	208			•	•	•	•
Esquire	235						
EWTN	370	•	•	•	•	•	•
Food Network HD	231	•	•	•	•	•	•
Fox Business Network HD	359			•	•	•	•
Fox News Channel HD	360	•	•	•	•	•	•
Fox Sports 1 HD	219			•	•	•	•
Fox Sports 2 HD	618						
Free Speech TV ¹	348	•	•	•	•	•	•
Fuse	339			•	•	•	•
FX HD	248		•	•	•	•	•
FX Movie Channel	258				•	•	•
FXX HD	259				•	•	•
Galavisión HD	404	•	•	•	•	•	•
Gem Shopping Network	228	•	•	•	•	•	•
God TV ¹	365	•	•	•	•	•	•
Golden Eagle Broadcasting ¹	363	•	•	•	•	•	•
Golf Channel HD	218				•	•	•
Great American Country	326				•	•	•
GSN	233			•	•	•	•
H2 HD	271			•	•	•	•
Hallmark Channel HD	312	•	•	•	•	•	•
Hallmark Movie Channel HD	565	•	•	•	•	•	•
HGTV HD	229	•	•	•	•	•	•
HISTORY HD	269	•	•	•	•	•	•

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a Goodman Networks Company.
Do not distribute.

HITN TV ³	449	•	•	•	•	•	•
HLN	204	•	•	•	•	•	•
Home Shopping Network (HSN)	240	•	•	•	•	•	•
Hope Channel ³	368	•	•	•	•	•	•
Hub	294				•	•	•
Independent Film Channel (IFC) HD	564			•	•	•	•
Inspiration	364	•	•	•	•	•	•
Investigation Discovery HD	285	•	•	•	•	•	•
ION Television HD , West	305, 306			•	•	•	•
Jewelry Television	313	•	•	•	•	•	•
Jewish Life Television ³	366	•	•	•	•	•	•
Lifetime HD	252	•	•	•	•	•	•
Lifetime Movie Network HD	253			•	•	•	•
Link TV	375	•	•	•	•	•	•
Logo	272				•	•	•
Military Channel	287				•	•	•
MLB Network HD	213			•	•	•	•
MSNBC HD	356	•	•	•	•	•	•
MTV HD , 2	331, 333	•	•	•	•	•	•
mun2 ³	410				•	•	•
NASA TV ¹	346	•	•	•	•	•	•
Nat Geo WILD	283				•	•	•
National Geographic Channel HD	276		•	•	•	•	•
NBA TV HD	216				•	•	•
NBC Sports Network HD	220				•	•	•
NFL Network HD	212			•	•	•	•
NHL Network™ HD	215				•	•	•
Nick Jr	301	•	•	•	•	•	•
Nickelodeon East HD , West	299, 300	•	•	•	•	•	•
Nicktoons	302			•	•	•	•
NRB Network	378	•	•	•	•	•	•
ONCE TV México ³	447		•	•	•	•	•
Outdoor Channel	606					•	•
Ovation	274				•	•	•
OWN HD	279			•	•	•	•
Oxygen	251				•	•	•
pivot	267	•	•		•	•	•

**FRIENDS
DON'T LET FRIENDS
WATCH CABLE**

Earn
\$100
per referral

See page 7 for details on the Refer-a-Friend program

Pursuit Channel	604		•	•	•	•	•
QVC HD	275	•	•	•	•	•	•
QVC Plus	315	•	•	•	•	•	•
ReelzChannel	238			•	•	•	•
Regional Sports Network HD	628-699			•	•	•	•
RFD-TV	345	•	•	•	•	•	•
Science HD	284			•	•	•	•
Sonic Tap®	801-884		•	•	•	•	•
Spike HD	241	•	•	•	•	•	•
Sprout	247					•	•
Syfy HD	244	•	•	•	•	•	•
TBS HD	247	•	•	•	•	•	•
TCT Network	377	•	•	•	•	•	•
TeenNick	303	•	•	•	•	•	•
Tennis Channel HD	217				•	•	•
TLC HD	280	•	•	•	•	•	•
TNT HD	245	•	•	•	•	•	•
Travel Channel HD	277			•	•	•	•
Trinity Broadcasting Network (TBN)	372	•	•	•	•	•	•
TruTV HD	246	•	•	•	•	•	•
Turner Classic Movies (TCM) HD	256			•	•	•	•
TV Land HD	304	•	•	•	•	•	•
TV One	328			•	•	•	•
TVG	602				•	•	•
TVGN	273			•	•	•	•
Univision Deportes Network HD	455				•	•	•
Univision East HD , West	402, 403	•	•	•	•	•	•
UP	338			•	•	•	•
USA Network HD	242	•	•	•	•	•	•
Velocity ³ HD	281	•	•	•	•	•	•
VH1 HD	335	•	•	•	•	•	•
VH1 Classic	337				•	•	•
WE: Women's Entertainment	260				•	•	•
Weather Nation HD	362	•	•	•	•	•	•
WGN America HD	307				•	•	•
The Word Network	373	•	•	•	•	•	•
World Harvest Television (WHT)	367	•	•	•	•	•	•

All programming subject to change at any time. Lineup valid as of 2/1/14. For a current listing, visit directv.com/channels.

¹To access DIRECTV HD programming, HD equipment along with Advanced Receiver Service required. Number of HD channels varies based on package selection. ²Eligibility for local channels based on service address. Visit directv.com/locals and directv.com/rsn to see what is available in your area. ³Requires a DIRECTV Multi-Satellite System. Please call 1-800-531-3000 for more information. Blackout restrictions and other conditions apply to all sports programming. Actual number of games varies by market due to blackout rules and other conditions. Programming, pricing terms and conditions subject to change at any time. Pricing residential. Taxes not included. Receipt of DIRECTV programming is subject to the terms of the DIRECTV Customer Agreement; a copy is provided at directv.com/legal and in your order confirmation. ©2014 DIRECTV. DIRECTV and the Cyclone Design logo, DIRECTV CINEMA, DIRECTV ACTIVE, CHOICE, GENIE, SELECT and PREMIER are trademarks of DIRECTV, LLC. All other trademarks and service marks are the property of their respective owners.



Every Dollar Counts^{*}

Donate Today and Join Multiband in
the fight to find a cure for childhood cancer.

^{*}Every \$1 donated to CCRF generates an average of \$20 from various funding sources.



Jack, Age 6

Surviving a
brain tumor

Learn more about
Jack's survival story
at childrenscancer.org

Children's Cancer Research Fund invests in lifesaving, leading-edge research in the prevention, diagnosis, treatment, and cure of childhood cancers. Their investments in key research initiatives and patient care have led to innovative treatments, faster cures, and compassionate quality-of-life programs that give hope to pediatric patients and their families.

Want to know how you can help make a difference?

Visit www.ChildrensCancer.org, or call 952-893-9355.

Donate Today!



Children's Cancer  Research Fund[®]

UPGRADES & PROTECTION

with DIRECTV you get both

DIRECTV PROTECTION PLAN \$7.99/mo	 DIRECTV PROTECTION	DIRECTV PROTECTION PLAN PREMIER \$19.99/mo [†]
✓	Equipment upgrade every two years with no additional cost beyond the monthly fee [offer requires a renewed 24-month agreement] [†]	✓
✓	Unintentional and accidental damage from handling of the DIRECTV System	✓
✓	On-site repairs and the cost associated with replacing defective equipment	✓
✓	Protection from manufacturer defects, including those due to normal wear and tear	✓
✓	24-hour technical support, 7 days a week	✓
	Protection for LCD TVs, LED TVs, plasma TVs, tablets, computers and laptops**	

ACCIDENTAL DAMAGE FROM HANDLING*

For just \$4.99 more a month, safeguard your laptops and tablets against accidental damage such as drops, spills and cracked screens. Available with enrollment in PROTECTION PLAN PREMIER for \$24.98/month.

*Limitations and exclusions apply. Please see terms and conditions for complete program details. Asurion Service Plans, Inc. and Asurion Service Plans of Florida, Inc. are the obligors of the DIRECTV Protection Plans. **Operating system requirements apply. †An industry standard \$50 service fee applies when a repair or replacement is required on TVs, computers, laptops or tablets. There is a \$2000 per claim limit and a \$6000 rolling 12-month claim limit. ***EQUIPMENT UPGRADE OFFER:** Offer available once in any 24-month period for qualifying customers only (Lease required). Qualification based on DIRECTV PROTECTION PLAN tenure. Residential customers only. **24-MONTH AGREEMENT: EARLY CANCELLATION WILL RESULT IN A FEE OF \$20/MONTH FOR EACH REMAINING MONTH.** Must maintain 24 consecutive months of any DIRECTV programming package (\$29.99/mo. or above) or any qualifying international service bundle. Advanced Receiver-DVR fee (\$10/mo.) required for DVR lease. Advanced Receiver-HD fee (\$10/mo.) required for HD Receiver lease. Advanced Receiver Service (\$25/mo.) required for Advanced Whole-Home DVR, HD DVR and TiVo HD DVR from DIRECTV lease. TiVo UPGRADES & PROTECTION with DIRECTV you get both The ultimate TV experience demands the latest equipment. Now get upgrades every two years and protection for your whole system. Accidental Damage From Handling* For just \$4.99 more a month, safeguard your laptops and tablets against accidental damage such as drops, spills and cracked screens. Available with enrollment in PROTECTION PLAN PREMIER for \$24.98/month. service fee (\$5/mo.) required for TiVo HD DVR from DIRECTV lease. If you have two Receivers and/or one Receiver and a Client/Enabled TV/Device, the fee is \$6/mo. For the 3rd and each additional Receiver and/or Client/Enabled TV/Device on your account, you are charged an additional fee of \$6/mo. per Receiver, Client and/or Enabled TV/Device. **NON-ACTIVATION CHARGE OF \$150 PER RECEIVER MAY APPLY. ALL EQUIPMENT IS LEASED AND MUST BE RETURNED TO DIRECTV UPON CANCELLATION, OR UNRETURNED EQUIPMENT FEES APPLY. VISIT directv.com OR CALL 1-800-DIRECTV FOR DETAILS. INSTALLATION:** Standard professional installation in up to four rooms only. Custom installation extra. Programming, pricing, terms and conditions of your DIRECTV service are subject to change at any time. Pricing residential. Taxes not included. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at directv.com/legal and in order confirmation. ©2014 DIRECTV. DIRECTV and the Cyclone Design logo are trademarks of DIRECTV, LLC. All other trademarks and service marks are the property of their respective owners. MKT50123

DIRECTV

solutions for every business

Packages starting at

~~\$29⁹⁹~~
MO.

NOW
\$24⁹⁹*
mo.
FOR 12 MONTHS

BUSINESS INFORMATION® Package



2014 NFL SUNDAY TICKET
included at no extra charge*

BUSINESS ENTERTAINMENT® Package and above



24-month programming agreement required.* Pricing shown includes Auto Bill Pay enrollment at point of sale. To access DIRECTV HD programming, HD Access fee (\$15/mo.) and HD equipment are required. Number of HD channels varies by package. Offers end 7/13/14; on approved credit. New Commercial customers only. Credit card may be required (except in MA & PA). \$19.95 Handling & Delivery fee required. Applicable use tax adjustment may apply on the retail value of the installation.

CALL 888-269-7244 for the best new
business promotions and discounts!



MENTION THIS PROMO CODE

See front cover

*2014 NFL SUNDAY TICKET INCLUDED AT NO EXTRA CHARGE OFFER: Requires activation of BUSINESS CHOICE Package. 2014 NFL SUNDAY TICKET regular season consists of all out-of-market NFL games (based on customer's service address) broadcast on FOX and CBS. Local broadcasts are subject to blackout rules. Other conditions apply. Subscription will automatically continue each season at a special renewal rate unless customer calls 1-866-945-9940 to cancel prior to start of season. Subscription cannot be canceled (in part or in whole) after the start of the season, and subscription fee cannot be refunded. DIRECTV programming, pricing, terms and conditions subject to change at any time. Taxes not included. Receipt of DIRECTV programming subject to terms of DIRECTV Commercial Customer Viewing Agreement; copy provided with new customer information packet. NFL, the NFL Shield design and the NFL SUNDAY TICKET name and logo are registered trademarks of the NFL and its affiliates. ©2014 DIRECTV. DIRECTV and the DIRECTV for BUSINESS logo, BUSINESS INFORMATION, BUSINESS ENTERTAINMENT and BUSINESS CHOICE are trademarks of DIRECTV, LLC. All other trademarks and service marks are the property of their respective owners.

PEOPLE OF EARTH

HIGH SPEED INTERNET AVAILABLE VIRTUALLY ANYWHERE.

ALL PLANS HAVE SUPER FAST
12 Mbps Speeds!
4x faster than the average DSL*

 **Multiband**
A Goodman Networks Company

exede
INTERNET



exede HIGH-SPEED INTERNET

Get it now for *only* **\$49⁹⁹**

For everything you need to get started

Finally,
High Speed Internet where you live!
Stream - Chat - Browse
with all your favorite apps.
Free Shipping • Free Installation

Order Exede Broadband Today!
1-866-528-5010

Promo Code

See front cover

Service is not available in all areas. Minimum 24 month commitment. Speeds are "up to" and not guaranteed. Actual speeds will vary. *One-time set-up fee of \$149.99 and \$9.99/month equipment lease plus monthly service fees and taxes apply. Non-standard installations may result in additional charges. *Service is subject to data transmission limits measured on a monthly basis. Offer may be changed or withdrawn at any time. For complete details and the Data Allowance Policy, visit www.exede.com. Exede is a registered mark of ViaSat, Inc.

Friends don't let friends watch cable.

DIRECTV is #1 in customer satisfaction over all other cable and satellite providers. It's just one of the reasons why DIRECTV is the clear choice over the competition.

As compared to the largest national cable & satellite TV providers. 2013 American Customer Satisfaction Index.

Packages starting at
\$24⁹⁹
MONTH

Help your friends get the best deal in TV.
CALL NOW!

MULTIBAND CORPORATION
888-267-7812

PROMO CODE



Programming/pricing subject to change. Hardware available separately. Conditions apply. Call for details. ©2014 DIRECTV. DIRECTV and the Cyclone Design logo are trademarks of DIRECTV, LLC. ©2014. Created and Distributed by Multiband Corporation, a Goodman Networks Company. RAP1401953

Refer a friend AND GET \$100

The cards on the next page are worth \$100 in bill credits for **you** and \$100 in bill credits for **your friend**.

New customers only. Conditions apply. See below for details.

Valued customer,

YOU'RE ENTITLED TO OUR BEST REFERRAL OFFER

You and your friends will each get \$100 in bill credits when they sign up for new DIRECTV® service and provide your account number. Refer up to 10 friends per year for a total savings of \$1,000.

IT'S SO EASY.

WRITE your account number on the attached card.

GIVE the card to your friend.

GET \$100 in bill credits.



Limit 10 referrals per 12-consecutive-month period. You must provide new DIRECTV customers with your DIRECTV account number. Referred customers must sign up for service and hardware using the phone number provided (1.888.267.3007) and must mention your DIRECTV account number at time of order. They must order their leased system and activate the ENTERTAINMENT Package or above; ÓPTIMO MÁS Package or above; or any qualifying international service bundle, which shall include the PREFERRED CHOICE programming package, within 30 days with required programming agreement at time of activation. **You and your referred customer will each receive 10 nonrefundable/nontransferable credits of \$10 each over 10 DIRECTV billing cycles, totaling \$100.** Allow 6 to 8 weeks after activation for credits to post to accounts. Determination of program eligibility and qualifying referrals, as well as any exceptions, are at the sole discretion of DIRECTV. DIRECTV reserves the right to verify and adjust credits at any time prior to or following posting and redemption. May not be combined with any other DIRECTV offers. Any balance will carry forward on your DIRECTV bill until credit is exhausted. Offer not transferable or redeemable for cash. Account must be active and in good standing, as determined by DIRECTV in its sole discretion, to receive credits. Commercial accounts/customers not eligible. DIRECTV reserves the sole right to modify, suspend or cancel this referral program at any time without notice. Hardware and programming available separately. **Term agreement of 24 consecutive months required for lease.** Advanced Receiver upgrades available for a charge. Programming, pricing, terms and conditions subject to change at any time. Pricing residential. Taxes not included. DIRECTV services not available outside the U.S. Receipt of DIRECTV programming subject to DIRECTV Customer Agreement; copy provided at directv.com/legal and in order confirmation. ©2014 DIRECTV. DIRECTV and the Cyclone Design logo are trademarks of DIRECTV, LLC. All other trademarks and service marks are property of their respective owners.

PROMO CODE:

\$100 Gift for you

ACCOUNT NUMBER



PROMO CODE:

\$100 Gift for you

ACCOUNT NUMBER



PROMO CODE:

\$100 Gift for you

ACCOUNT NUMBER



Write your account number, clip and give to a friend.

[See back for details]



1. CALL 1.888.267.3007

2. GIVE FRIEND'S ACCOUNT NUMBER

written on the other side of this card

3. GET \$100 in bill credits and your friend gets \$100 in bill credits, too.

Get your
\$100

\$100 payable in DIRECTV bill credits as \$10/month for 10 months. You must switch to DIRECTV and activate ENTERTAINMENT Package or above. Credit card required (except in MA & PA). New approved customers only (24-month lease required). Hardware available separately. Additional fees required.

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\$100

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See the other side for your friend's account number!

Our Customer Satisfaction Goal: "10"!

DIRECTV Customer Satisfaction Guide

Did your DIRECTV Technician earn a "10" today?

Please rate your technician on a scale of 1 to 10:

1. The quality of work completed by the technician met my expectations?

check one ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

2. The technician appeared and acted in a professional manner?

check one ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

3. The technician educated me on the features and functionalities of my DIRECTV system?

check one ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

4. Based on my visit today, how likely would you be to recommend DIRECTV to friends and family?

check one ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

Please select Yes or No to the following questions:

1. Did the technician ensure all equipment was working properly prior to his/her departure?

Yes

No

2. Did the technician arrive in the time frame you expected?

Yes

No

3. Did the technician show you a picture identification badge?

Yes

No

4. Did your technician explain the benefits of our PROTECTION PLANS?

Yes

No

Customer Signature: _____

Installer Use Only

Attention DIRECTV Technician: Survey must be completed by your customer at every home visit, detached from the customer packet and returned to your office with the work order.



Nuestra Meta De Satisfacción Del Cliente Es: "10"!

Guía de Satisfacción del cliente de DIRECTV

¿Se ganó su técnico de DIRECTV una calificación de "10" el día de hoy?

Por favor, califique su técnico en una escala de 1 a 10:

1. ¿La calidad del trabajo realizado por el técnico cumplió con mis expectativas?

Un marque ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

2. ¿El técnico se veía y actuaba de una manera profesional?

Un marque ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

3. ¿El técnico me adiestró en las características y funcionalidades de mi sistema de DIRECTV?

Un marque ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

4. ¿Qué tan probable sería que usted recomendaría DIRECTV a su familia y sus amigos?

Un marque ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

Por favor, seleccione Sí o No para las siguientes preguntas:

1. ¿El técnico se aseguró de que todo el equipo se encontraba funcionando correctamente antes de retirarse?

☐ Sí

☐ No

2. ¿El técnico llegó dentro del período de tiempo que usted esperaba?

☐ Sí

☐ No

3. ¿El técnico le mostró una identificación con foto?

☐ Sí

☐ No

4. ¿Su técnico le explicó los beneficios de nuestros planes de protección?

☐ Sí

☐ No

Firma del cliente:

Solo para uso del técnico

Atención técnico de DIRECTV: El cuestionario tiene que ser completado por el cliente en cada visita, desprendido del paquete del cliente y devuelto a la oficina junto con la orden de trabajo.

